



OPENING SOON

New Shuttle Lot South

AVL has some positive news for passengers concerning parking: there will be a new lot opening very soon. The Shuttle Lot South will be located near the Marathon gas station, across from the WNC AG center with an entrance on Rental Car Road.

The lot has 600 spaces and is targeted to partially open in a few weeks. There is still some work to be done on the north end of the lot that is expected to be completed in the first quarter of 2024. The lot will be continuously serviced by airport shuttles.

The new lot is opening just in time for the holiday travel season.

AVL FORWARD

UPDATE



CHECK OUT OUR PROGRESS

Behind the scenes



Significant progress is happening behind the scenes right now at AVL. One of the projects is the Central Energy Plant (CEP), which will be the hub for utilities for the new airport terminal. There is a lot of interior work going on, including the installation of the chillers and generators. Right next to the CEP is the site of the north concourse. With demolition complete, the site is being prepped for the construction of foundations, which is expected to start in early November.



Elsewhere at AVL, the ticketing area is next up on the agenda for construction. The area is prepped and ready for construction to begin, and soon, half of the area will be walled-off for demolition and construction. To alleviate congestion, we've removed walls around a former office area to create new space for the airline self-serve kiosks.

Also next, we are preparing for the relocation of the rental car customer service counters to the parking garage. This move is expected to take place later this year, and is necessary so we can move forward with the construction work in baggage claim.

Each month brings exciting new developments in the construction of the new terminal, and we love sharing these milestones, big and small, with our passengers.

[STAY CONNECTED TO AVL FORWARD NEWS>](#)

WHO IS THIS MYSTERIOUS SPACE EXPLORER?

Meet AVL's mascot: Skye!



You may have seen photos of a mysterious space explorer around AVL. After an extensive naming contest and a welcome party from local mascots, the airport is excited to introduce Skye, the AVL space explorer! This fun and futuristic guide will help you navigate as AVL works to create more space and bring the airport into the future!

[MEET SKYE>](#)



TRAVELING DURING THE HOLIDAYS?

Be prepared!

The holidays are a time of joy and celebration and, for many, a time of travel. Thanksgiving, Christmas, and New Years are among the busiest times of the year for air travel. However, this doesn't mean that traveling during the holidays needs to be stressful or chaotic. With some thought and planning, traveling during the holiday season can be merry and bright.

Check out this article in *Carolina Spark Magazine* (located on page 40) from AVL for some great holiday travel tips!

[READ THE ARTICLE \(PG. 40\)](#)



RUNWAY 5K A HUGE SUCCESS

One of our favorite days of the year

On October 7, over a thousand participants showed up to take part in AVL's annual Runway 5K. There was music, merch, food and plenty of fun as many of you joined together to show support for the local aviation community.

This year was a huge success and AVL would like to thank everyone who participated. Stay tuned for next year's date, which will be announced soon.

[CHECK OUT PHOTOS FROM THE EVENT](#)



**REAL
QUESTIONS**
REAL ANSWERS
AVL FORWARD

WE'RE LISTENING

And answering your questions

From our "contact us" section of our website: *Terrible timing on bathroom cleaning. As two flights are about to board and another is disembarking – they shut down the women's restroom to clean it. There could definitely be a better scheduled situation here. One restroom, completely shut down for over 15 minutes. Why? -Abby U.*

Answer: Asheville Regional Airport's facility was built and designed for fewer passengers than we are serving today, and our restrooms each have only one door for entry/exit. That means we do not have the operational ability to close half of a restroom for cleaning, so restrooms must be completely closed for cleaning.

Now, consider this: during peak times at our airport, there are no breaks for many hours. We have flights back-to-back, hours on end, keeping our hold rooms full of passengers. Our dedicated

custodial team spot cleans as much as possible during these busy times, but they still must find time to restock and clean more deeply during each day. It's a vicious cycle! The restrooms can feel messy and in need of cleaning if we wait for the flight schedules to slow down before we close for cleaning; or alternatively, we must inconvenience passengers for a short time so we can clean and restock.

The good news is that we have a bank of restrooms in both gate areas. It is easy for a passenger to walk to the adjacent gate area to use an open restroom when the nearest restroom is closed for cleaning.

The even better news is that when our new terminal is complete, our restrooms will be much larger, each with two entrances, and designed so that half of each restroom can be closed for cleaning while keeping the other half in service.

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